



Policy	SIGA Approval	LGS Approval	Effective Date	Revision Date
Responsible Gambling Policy	March 10, 2026	March 24, 2026	April 1, 2026	March 10, 2026

PREFACE	1
POLICY OBJECTIVES.....	1
DEFINITIONS	1
POLICY STATEMENT	1
POLICY REQUIREMENTS.....	2



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PREFACE

SIGA is committed to provide casino entertainment in a socially responsible manner. This policy confirms SIGA's dedication to responsible gambling and addressing problem gambling to reduce risks and harm.

POLICY OBJECTIVES

To further SIGA's commitment to provide casino entertainment and gambling products in a socially responsible manner;

To outline SIGA's responsible gambling standards;

To establish guidelines for providing responsible gambling, problem gambling information, and help resources.

To establish guidelines for responding to player fatigue.

To mitigate potential harms that SIGA employees may experience while working at casino properties and utilizing SIGA iGaming/ online gambling platform, by providing help resources and information on responsible gambling.

DEFINITIONS

- Responsible Gambling (RG) is a set of practices and principles that aim to ensure that individuals can make informed decisions, gamble within their limits, and understand the risks associated with gambling activities, so they can enjoy gambling in a safe and controlled manner.
- Problem Gambling is any type of gambling that compromises, disrupts, or damages, mental or physical health, school or employment, personal or family relationships, and financial or legal status.
- Fatigue refers to mental or physical exhaustion that prevents a person from being able to function normally.

POLICY STATEMENT

- SIGA will provide responsible gambling, and problem gambling information and resources to players, employees, stakeholders and suppliers.
- SIGA will conduct training programs for employees to provide responsible gambling and problem gambling information and resources.
- SIGA will incorporate into its products and promotional material, where reasonable and appropriate, statements providing responsible gambling, and problem gambling messages.
- SIGA will research responsible gambling initiatives to ensure casino entertainment and gambling products are provided in a manner reflecting current best practices in responsible gambling.
- SIGA will work with other organizations and jurisdictions to stay updated on responsible and problem gambling initiatives.



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- f) SIGA will provide funding to First Nations Addiction Rehabilitation Foundation (FNARF) as a commitment to treatment, and funding for research and programming.
- g) SIGA will provide a Self-Exclusion program for players who desire to take an extended break from gambling in Saskatchewan casinos.
- h) SIGA will be aware of and take action on signs of patron fatigue.

POLICY REQUIREMENTS

1. Communications

- a. Any advertising (radio, television, social media and print) will incorporate responsible gambling and responsible gambling messaging, wherever possible;
 - i. Advertising will incorporate the GameSense logo or tagline, wherever possible;
 - ii. Advertising will not be directed towards minors or to those at risk to have a gambling problem and
 - iii. Advertising will not mislead about chances of winning.
- b. Provide notification at all casino sites and the SIGA iGaming/ online gambling platform that minors (under the age of 19 years) are restricted from any casino games;
- c. Responsible gambling, and problem gambling information pieces or brochures (this includes Problem Gambling Resource materials) and Responsible Gambling kiosks will be displayed at all sites;
- d. SIGA will publicize on websites, staff newsletters, and stakeholder newsletters; responsible gambling, and problem gambling information.

2. Employee Training

- a. SIGA will provide responsible gambling, and problem gambling education to all employees;
- b. Responsible gambling training will be mandatory for all employees and will be readily accessible;
- c. Responsible gambling training will prepare employees to provide responsible gambling information and resources and to be responsive to problem gambling;
- d. Employees will receive responsible gambling refresher courses every three years in order to keep current in responsible gambling best practices.
- e. SIGA will conduct training on red flag behaviour, which includes being aware of and taking action on signs of fatigue.



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3. Self Exclusion

- a) SIGA will provide a Self-Exclusion program for players who believe it is in their best interest to take an extended break from gambling in Saskatchewan casinos;
- b) The player must be present at time of registration. A third party cannot register another person into the Self Exclusion program;
- c) Self Exclusion program enrollment requires players to provide personal information; first/last name, address, email address and date of birth. The player must present one piece of valid government issued identification when enrolling into the Self Exclusion program;
- e) Players enrolling into the Self Exclusion program must acknowledge understanding of the Terms and Conditions of Self Exclusion program;
- f) All players who enroll into the Self Exclusion program will be instructed that self exclusion applies to all casinos in Saskatchewan and the SIGA iGaming/ online gambling platform;
- g) All players who enroll into the Self Exclusion program will have their information forwarded to all Saskatchewan casinos, gaming regulators and the SIGA iGaming/ online gambling platform;
- h) SIGA will take reasonable steps to ensure that registered SIGA Rewards members, who self-exclude, do not receive future direct mail campaigns.

4. Assisting Players

- a) SIGA will make available responsible gambling and problem gambling information to assist players in making informed gambling choices;
- b) SIGA will make available, in a timely manner, information and resources to an individual who makes a request for their personal information, to assist the individual in making informed gambling choices;
- c) Where reasonable and appropriate, SIGA will be responsive to players who display signs indicating a potential problem with gambling;
- d) Where reasonable and appropriate, SIGA will make available responsible gambling and problem gambling information and resources to assist a third party and a SIGA player, where a third party has indicated a SIGA players may have a potential problem with gambling.

5. Fatigue

- a) Where reasonable and appropriate, SIGA will be responsive to players who display signs of fatigue.
- b) SIGA employees have an obligation to notify security or a manager in the event they observe players who are demonstrating signs of fatigue impairment.



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- c) If deemed fatigued, based on identified behaviours, the player must be advised they are to vacate the premises.